



Privacy Policy

Move Reports UK Ltd a company incorporated in England and Wales under company registration number 04531448 and registered for Value added Tax number 792906979. You can contact Move Reports UK for any information or to register a complaint using enquiries@movereporstsuk.com or 0845 094 5733.

Move Reports UK Ltd is regulated by the Property Codes Compliance Board (PCCB) and adheres to the Search Code

Summary

Move Reports UK Ltd, a private limited company registered in the United Kingdom, Company registration number 04531448 and VAT number 792906979

Please read the following privacy policy to understand how we use and protect the information that you provide to us. In conjunction you will need to refer to our standard [Terms of Business and Conditions](#).

By registering or placing an order or requesting a quote either on this site or directly with us, or via an agent, you consent to the collection, use and transfer of your information under the terms of this policy.

This policy applies to the general day to day activities of Move Reports UK Ltd and to our web site. The web site may contain links to other sites that may request additional information from you. We are not responsible for the privacy practices or the content of other web sites which link from our site.

Move Reports UK Ltd is fully committed to compliance with the General Data Protection Regulation (GDPR) and the following principles will be applied when we handle personal information:

Personal information is only used with your knowledge and personal information is only seen by those who require it as part of their employment in the provision of goods or service to you.

Only information required to manage this site or provide a requested service to you is collected.

We will not pass personal information on to any other organisation without your agreement or unless required to do so by the law.

Where necessary we will keep personal information up to date and which will be protected from unauthorised or accidental disclosure.

Personal information is only retained for as long as it is required as part of the supply of goods or services.

Inaccurate or misleading information or data will be corrected as soon as possible.

We will provide you with your personal information on request. These principles apply whether we hold your information on paper or in electronic form.

Your Consent

We confirm that: In the course of using our services, either directly, via the Web Site or registering with it and any services offered via the Web Site, automatic consent will be deemed as being given for certain information about you which will be captured electronically or otherwise and transmitted to Move Reports UK Ltd or and, to any third parties as set out below or to third parties who host our web servers or assist us in maintaining this Web Site; and to the use, storage, or processing of your personal information by Move Reports UK Ltd for the purposes of carrying out any credit checks, and for the processing of payments in the event that you enter into any financial transaction with Move Reports UK Ltd. Information is only given to those third parties for that limited purpose and will not be held for longer than is necessary

Information that we collect from you

When you visit or register with this website you may be asked to provide certain information about yourself including your name, email address and other contact details and credit or debit card information.

We may collect details about your planned house move or purchase, including moving date and location, property type, price, age and condition.

Use of your information

The information you provide enables us to provide you with quotations for and the supply of the services you have requested. It also enables us to contact you where necessary concerning any quotation or the delivery of any services requested.

We will also use and analyse the information we collect so that we can administer, support, improve and develop our business. We will also use the information to determine the use you are making of the Site. In particular, we may use your information to contact you unless requested otherwise upon consent request for your views on our services and to notify you occasionally about important changes or developments to the site or our services.

Further, where you have consented, we might also use your information to let you know about other products and services which we offer which may be of interest to you and we may contact you by post, telephone or fax, as well as by e-mail. If you change your mind about being contacted in the future please let us know.

We may use the information that we collect to personalise your visit and experience on the Web Site, to help you log on in future and to continue to use the Web Site, and to help us select services or materials for inclusion on the Web Site that may be of interest to you.

We may need to pass your information to third parties who help us to maintain, administer or develop the Web Site but, if so, that information is only given to those third parties for that limited purpose.

We also monitor traffic patterns and usage of our Web Site to help us improve our Web Site design and layout. We may pass this information to our partners or other third parties but it will not contain any personally identifying information.

Disclosure of your information

We will not disclose any of your personally identifiable information except when we have your permission to do so or when required by law.

The information you provide to us will be held on our computers within the EU and may be accessed by or given to our staff and third parties who act for us for the purposes set out in this policy or for other purposes approved by you.

Those parties process information, fulfill and deliver orders, and provide support services on our behalf.

We may also pass aggregate information on the usage of our site to third parties but this will not include information that can be used to identify you.

Move Reports UK Ltd may telephone you to discuss the provision of any service or quotation requested.

How Do We Protect Your Information?

We have strict security procedures covering the storage and disclosure of your information in order to prevent unauthorized access to comply with the General Data Protection Regulations.

Cookies & IP Addresses

A cookie is a piece of information that is stored on your computer's hard drive by your web browser. It acts as an anonymous identifier when you visit our site. We use this information to create anonymous usage and interest profiles.

This information never includes any information that would identify you personally, nor does it include any information that would be considered sensitive.

Most browsers accept cookies automatically, but usually you can alter the settings of your browser to prevent automatic acceptance. If you choose not to receive cookies, you may still use most of the features of our web site.

This web site also uses IP addresses to administer the site and gather traffic data. Your IP address may be used to gather broad demographic information; however, your address is not used in any way that would identify you personally.

Changes to Privacy Policy

We reserve the right to add to or change the terms of this Privacy Policy in our sole discretion, without prior notice to you. If we change this Privacy Policy, we will post the new Privacy Policy on the Web Site, and it will become effective from the time of posting to the Web Site.

Please visit this Privacy Policy on a regular basis to make sure you have read the latest version and you understand what we do with your information.

Wherever possible, we will give you notice of any changes prior to their implementation. All correspondence relating to Data Protection or our privacy policy including requests for copies of the personal information we may hold, for complaints or to be removed from any of information we hold on you should be sent to enquiries@movereportsuk.com or Data Protection Officer Move Reports UK Ltd,

Further Information

Further information and advice about data protection is available from: The Office of the Information Commissioner
Wycliffe House Water Lane Wilmslow Cheshire SK9 5AF Tel: +44(0)01625 545 745